

2011-2012 School Year



www.centralfloridazoo.org
Your Connection to the Natural World

Planning Your Zoo Visit

Please Note: Outside food and beverages are not permitted in the Zoo. Please leave lunches, snacks, and beverages in your vehicle or at the picnic tables located outside the Zoo.

Name Tags/Clothing

We recommend name tags be worn by each person but not attached with straight pins, which could cause harm to the animals. The Zoo is an outdoor facility, so children should dress appropriately for current weather conditions. We also recommend wearing closed-toe shoes, socks, sunglasses, insect repellent, hats, and sunscreen. Umbrellas and rain ponchos may also be appropriate.

Chaperones

Chaperones must accompany children at all times. We require a minimum of one adult for every 10 children.

Safari Lunch Bags (\$4 to \$5)

Hotdog or sandwich, chips, cookies and a drink. Must be ordered one week prior to your group adventure.

Restrooms

Restrooms are located in the Discovery Center and at both snack bars.

Snack Bar

The Snack Bar offers a variety of lunch items, snacks and beverages. Safari Lunch Bags may be ordered ahead of time for your group.

Gift Store

Find a variety of Zoo souvenirs at the ZOOFARI Outpost, located in Animal Adventure.

Gift Bags

If pressed for time, ask about our field trip gift bags available for \$3 each. Each bag contains fun Zoo souvenirs and can be conveniently picked up at the Admissions window on your way out.

Champ the Train

Ride the world's finest miniature streamline train! Champ the Train is a 1/5-scale replica of the famous Florida East Coast Champion. On a mile-long track, Champ will take you through woods, wetlands and a 110-foot tunnel. The trip is one of the Zoo's most popular attractions.

Animal Food

PLEASE DO NOT FEED THE ANIMALS. They are provided with healthy meals to meet their daily nutritional requirements. Special food to feed the animals in Animal Adventure ONLY is available for \$1.00 a cup, in the ZOOFARI Outpost.

Souvenirs

"Make Your Own" Zoo souvenir stations are located throughout the park and include zoo pennies (.51), mold-a-matic animals (\$2.00).

Water Fountains

Water fountains are located at both snack bars and in front of Wayne M. Densch Discovery Center.

Parking

If you are arriving by bus, follow the signs to the designated bus parking area on the far side of the parking lot. We encourage schools to consider using private bus carriers in order to spend more time at the Zoo.

Late Arrivals

If you have scheduled an education program and are running late, please call **407-323-4450, ext. 125, 123, 120, or 0** for the operator. We will gladly make allowances for your group if you notify us prior to your arrival. If after 30 minutes your group has not yet arrived, your program will be cancelled. We reserve the right to adjust program length depending on staff/volunteer availability.

Stroller/Wheelchair Rentals

Single and double strollers for children, as well as wheelchairs for adults may be rented at the Ticket Window.

Zoo Information

3755 NW Highway 17-92
at I-4 Sanford, FL
I-4 exit #104
P.O. Box 470309
Lake Monroe, FL 32747-0309
Phone 407-323-4450
Fax 407-321-0900
www.centralfloridazoo.org
Open Daily 9 a.m. to 5 p.m.

Group Rates for Field Trips

Tour the Zoo at your own pace and save with discounted admission for groups of fifteen or more. The Zoo is open from 9:00 a.m. to 5:00 p.m. daily. It takes approximately three hours to visit the Zoo.

Schedule Your Group Today!
Call 407.323.4450 ext 125,
email fieldtrips@centralfloridazoo.org
or

Book your group online at
www.centralfloridazoo.org

Children (age 3 to 12)	\$6.50
Adult	\$9.50
Senior (60 & over)	\$8.00
Child (2 and under)	FREE
One Teacher (per 10 kids)	FREE
Bus Drivers	FREE
Central FL Zoo Members	FREE

Group Leaders - Members of the Central Florida Zoo & Botanical Gardens are entitled to FREE Zoo admission. **Zoo Members do pay for scheduled activities, including Education Programs.** Group Leaders, please place the number of Zoo members to receive free admission on your Group Reservation Form and attach photocopies of cards.

Enhance your Zoo Adventure by adding an Education Program to your Zoo Visit. Information about our Education Programs begins on page 3.



For a complete list of the Next Generation Sunshine State Standards please visit www.centralfloridazoo.org.

Activity Sheets

Enhance your self-guided visit of the Zoo with age-specific Activity Sheets. Your class will find answers to the clues on the themed sheets as they explore the Zoo.

Choose from the following:

General Zoo	K - 2nd
Florida Natives	3rd - 5th
Rainforest Trek	3rd - 5th
Endangered Species	6th - 8th

Cost: \$7.50 per child; \$10.50 per Adult; prices include Zoo admission.
One Adult Free per 10 children.

Order when scheduling your visit: **407.323.4450 ext 125** or email **fieldtrips@centralfloridazoo.org**



Education Programs

Animal Encounters

Our Education Animal Ambassadors are ready to meet your group.

Choose from the following variety of exciting up-close animal encounter presentations.

Time: 30 minutes **Dates:** Monday - Friday **Ages:** Pre-K and up

Cost: \$7.50 per child and \$10.50 per Adult; prices include Zoo admission.
One Adult per 10 children Free.

Reservations: Required two weeks in advance; call **407.323.4450 ext 125**, email **fieldtrips@centralfloridazoo.org** or book online at **www.centralfloridazoo.org**.

Animals Have Class (Pre-K and up) **Group size:** Max. 200 per day

This popular program answers such questions as, "What makes a bird a bird?" and "How are mammals different than reptiles?" Easily adapted to all age levels.

Animals Around the World (Pre-K - up) **Group size:** Max. 200 per day

What animals live where? In this around-the-world-in-30-minutes presentation you'll discover animals from around the globe.



Florida Natives (Pre-K - up) **Group size:** Max. 200 per day

Meet some of the wonderful animals that share our state, including some you might see in your own backyard. This encounter features Florida's diverse wildlife including alligators, opossums, or gopher tortoises. Learn why it is imperative that we become stewards of our state in order to save habitat for these natives.

Really Radical Reptiles (Pre-K - up) **Group size:** Max. 200 per day

Everyone loves reptiles--don't they? This is a wonderful program for those who love reptiles, but an even better program for those who don't!

Rainforest Adventures (Pre-K - up) **Group size:** Max. 200 per day

What makes rainforests so special? Students will learn about the rainforests of the world as they meet real rainforest animals. Learn reasons this important ecosystem is threatened and ways we can help save it.

Creatures of the Night (Pre-K - up) **Group size:** Max. 200 per day

Fascinating night life comes to light during this adventure with several nocturnal denizens. Discover amazing characteristics and adaptations that have allowed these animals to be successful in the dark. Representatives might include a kinkajou, frog, or screech owl.

Animals in Action (Pre-K - 1st) **Group size:** Max. 120 per day

Animals move in many ways. How many can you think of? How many can you imitate? Discover all the right moves and get moving during this lively presentation!



What's for Lunch? (Pre-K - 1st) **Group size:** Max. 120 per day

From fruit to leaves to bugs to seeds to--other animals. Different animals eat different things, and looking at their teeth or beaks will show you how they do it!

Education Programs

Planet Safari Tour

Travel the Zoo with a Zoo Guide and learn fascinating facts about the animals. Your Zoo Guide can answer your questions while challenging the audience with questions such as, "What can we do to help preserve wildlife and wild places?"

Time: 1 1/2 hours **Ages:** 2nd Grade + up **Group Size:** Max. 100

Cost: \$7.50 per child; \$10.50 per Adult; prices include Zoo admission.
One Adult per 10 children Free.



Reservations: Required two weeks in advance; call **407.323.4450 ext 125**, email fieldtrips@centralfloridazoo.org or book online at www.centralfloridazoo.org.

Endangered Species Tour

Meet threatened and endangered animals at the Zoo and discover what efforts are being taken to save their ecosystems. Students will learn about the different designations of threatened, endangered and also Florida's own listing of Species of Special Concern.

Time: 1 1/2 hours **Ages:** 3rd Grade + up **Group Size:** Max. 100

Cost: \$7.50 per child; \$10.50 per Adult; prices include Zoo admission.
One Adult per 10 children Free.

Reservations: Required two weeks in advance; call **407.323.4450 ext 125**, email fieldtrips@centralfloridazoo.org or book online at www.centralfloridazoo.org.



Wings of America

Ever wonder how the bald eagle became the national symbol of the United States of America? Did you know it was almost the turkey? The eagle is found on our money, ball teams and even the NASA space program. Come explore the role of the bald eagle throughout history. You'll also get to meet a live bald eagle up close.

Time: 1 1/2 hours **Ages:** 3rd Grade + up **Group Size:** Max. 120 per day

Cost: \$7.50 per child; \$10.50 per Adult; prices include Zoo admission.
One Adult per 10 children Free.

Reservations: Required two weeks in advance; call **407.323.4450 ext 125**, email fieldtrips@centralfloridazoo.org or book online at www.centralfloridazoo.org.



Curriculum Programs

First Class. . . Zoo!

First graders can experience a Zoo adventure designed just for them! Meet live animals up close and make observations about animal parents and their babies. Explore animal diversity while spinning the wheel of habitats. Have fun with our giant Earth ball as students learn how plants and animals interact with and depend on each other and their environment. Learn how we use our five senses while meeting animals that depend on their senses for survival. Experience the Zoo up close as students go on tour to learn how animals and plants use their amazing adaptations!

Time: 10:00 a.m. to 12:00 p.m.

Ages: 1st Grade

Group Size: Min. 20 students / Max. 60 students

Please plan to schedule more than one day if you have more than 60 students.

Cost: \$9.00 per student. Teachers – Free.

One chaperone per eight students required - Free.

Up to five additional chaperones maximum at \$9.50 per person.

Reservations: Call 407.323.4450 ext 123, email education@centralfloridazoo.org or book online at www.centralfloridazoo.org.



Two to the Zoo

Your second graders have just been hired as Zoo Keepers. What will their new job entail? Students will learn the ropes of being an animal keeper as they rotate through different learning stations throughout the Zoo. They will compare and contrast the basic needs as they meet animals up close in our classroom. While on tour they will discover that living things are found all over the Earth, but each is only able to live in habitats that meet its basic needs. As Zoo Keepers for the day, students will make enrichments for some special animals and learn what it takes to keep our animals healthy and happy.

Time: 10:00 a.m. to 1:00 p.m.

Ages: 2nd Grade

Group Size: Min. 20 students / Max. 100 students

Please plan to schedule more than one day if you have more than 100 students.

Cost: \$9.00 per student. Teachers – Free.

One chaperone per eight students required - Free.

Up to five additional chaperones maximum at \$9.50 per person.

Reservations: Call 407.323.4450 ext 123, email education@centralfloridazoo.org or book online at www.centralfloridazoo.org.



Curric-ZOO-lum

Your third graders will rotate through three exciting learning stations as they take a walk on the wild side! Inside our Discovery Center classroom students will meet live animals as they discover the differences and similarities between the vertebrate classes. They will travel the globe as they tour the Zoo to identify continents, animals that live there, and how animals respond to the changing seasons. A trip past the porcupines into the Spiny Garden will take students to see a different kind of wildlife as they recognize that plants use energy from the sun, air and water to make their own food. Experience the wonders of wildlife!

Time: 10:00 a.m. to 1:00 p.m.

Ages: 3rd Grade

Group Size: Min. 20 students/Max. 100 students

Please plan to schedule more than one day if you have more than 60 students.

Cost: \$9.00 per student. Teachers – Free.

One chaperone per eight students required - Free.

Up to five additional chaperones maximum at \$9.50 per person.

Reservations: Call 407.323.4450 ext 123, email education@centralfloridazoo.org or book online at www.centralfloridazoo.org.



Curriculum Programs

Processes of Life

During this interactive fourth grade program students will travel behind the scenes and out into the Zoo on an exciting journey into the processes of life! ZooLab is where they will meet live animals up close as they study how energy from the sun is transferred along the food chain and how animal behaviors are shaped by heredity and learning. They will interact with our giant Earth ball as they recognize that the Earth revolves around the Sun in a year and how humans need both renewable and nonrenewable resources found on our planet. They will explore the Zoo in search of Florida native animals and plants to discover how seasonal changes can affect them and discover how plants, animals and humans can impact the environment.

Time: 10:00 a.m. to 12:00 p.m.

Ages: 4th Grade

Group Size: Min. 20 students / Max. 60 students

Please plan to schedule more than one day if you have more than 60 students.

Cost: \$9.00 per student. Teachers – Free.

One chaperone per eight students required - Free.

Up to five additional chaperones maximum at \$9.50 per person.

Reservations: Call 407.323.4450 ext 123, email education@centralfloridazoo.org or book online at www.centralfloridazoo.org.



Cycles in Nature

Cycles in Nature will take your fifth grade students on an exciting quest into the Zoo to explore how environmental changes and differences between individual animals and plants allows some to survive and reproduce while others die or move to new locations. Students will travel behind the scenes to ZooLab where they will meet live animals to learn how animals display adaptations that enable them to survive in different environments and have different life cycles, behaviors and physical characteristics. An exploration of ZooLab pond with microscopes will bring to light the diversity of living organisms and how the ocean is an integral part of the water cycle and is connected to all of the Earth's water reservoirs.

Time: 10:00 a.m. to 12:00 p.m.

Ages: 5th Grade

Group Size: Min. 20 students / Max. 60 students

Please plan to schedule more than one day if you have more than 60 students.

Cost: \$9.00 per student. Teachers – Free.

One chaperone per eight students required - Free.

Up to five additional chaperones maximum at \$9.50 per person.

Reservations: Call 407.323.4450 ext 123, email education@centralfloridazoo.org or book online at www.centralfloridazoo.org.



Create Your Own ZooVenture

Custom-design a program tailored to your students with **Create Your Own ZOOventure!** Tell us what elements you'd like to include, and we'll do the rest. Have your students participate in hands-on challenges that encourage critical thinking. Our vast resources of microscopes, skulls, x-rays and, of course, animals can be incorporated in a variety of ways. The endangered species at the Zoo are the perfect inspiration for an essay or poem writing contest. The possibilities are limitless! Combining real life applications of math, geography, language arts, and natural sciences are what **Create Your Own ZOOventures** are all about.

Time: 2 hours & up

Dates: Mon. - Fri.

Cost: Starting at \$12 per student

Ages: K and older

Group Size: Minimum of 10

Reservations: Call 407.323.4450 ext 123, email education@centralfloridazoo.org or book online at www.centralfloridazoo.org.

Bring the Zoo to You Programs

Outreach Presentations Preschool & Kindergarten

Our Education Animal Ambassadors are ready to come to you! Choose from the following variety of exciting up-close animal presentations. Each time one of these three programs is presented, \$25 (or \$35 for two back-to-back programs) will be donated to conservation efforts taking place in the wild. For a list of Florida Standards for specific programs please refer to our website.

Time: One hour **Group Size:** Up to 50 students per program

Cost: One Program: \$250; Two Programs: \$350

Reservations: Required two weeks in advance; call **407.323.4450 ext 125**
or email **fieldtrips@centralfloridazoo.org**



Where's the Bear?

Black bears in Central Florida? There certainly are and they need our help! Children will play an active part in this lively presentation that emphasizes the simple concept that by saving black bear habitat, we will also be saving many other species as well. Many animals sharing the bear's habitat will be part of the presentation. (Donation to Florida wildlife conservation projects.)

Hooray for Rainforests

Imaginations will soar as children are magically transported to the rainforest through interactive activities involving sounds, movement, stories, and, of course, real rainforest animals. The wonder of this fascinating ecosystem will come alive and help shape curiosity and appreciation for a future of caring. (Donation to Savenature.org)

Dinosaur Lore

Travel in our imaginary time machine to meet some lively prehistoric friends. Puppets, sound effects and a dinosaur story will bring some magnificent creatures from long ago to life. Then meet some living descendants of the dinosaurs and some animal species that walked the earth before and with the dinosaurs. (Donation to Zoo's Conservation and Science Fund.)

Outreach Presentations Kindergarten & Up

Our Education Animal Ambassadors are ready to come to you! Choose from the following variety of exciting up-close animal presentations. For a list of Florida Standards for specific programs please refer to our website.



Time: One hour **Group Size:** Up to 50 students per program

Cost: One Program: \$250; Two Programs: \$350

Reservations: Required two weeks in advance; call **407.323.4450 ext 125**
or email **fieldtrips@centralfloridazoo.org**

Florida Natives

Meet some of the wonderful animals that share our state, including some you might see in your own backyard. This encounter features Florida's diverse wildlife including alligators, opossums, or gopher tortoises. Learn why it is imperative that we become stewards of our state in order to save habitat for these natives.

Bring the Zoo to You Programs

More Outreach Presentations Kindergarten & Up

Creatures of the Night

Fascinating night life comes to light during this adventure with several nocturnal denizens. Discover amazing characteristics and adaptations that have allowed these animals to be successful in the dark. Representatives might include a kinkajou, frog, or screech owl.

ZOOM Around the World

Meet a world of animals without leaving your classroom. Students will meet animals native to the far corners of our planet. A diversity of species, which often fill similar niches, will be presented. Representatives might include an emperor scorpion, yellow-billed hornbill, bearded dragon, or sugar glider.

Create-Your-Own Outreach

The diverse group of animals and biofacts in our Education Department allows us to create an outreach to meet your specific needs. Focusing on birds? Invertebrates? Reptiles? Call and let our team create the perfect outreach program for you.

The Wonder of Rainforests

What makes rainforests so special? Through interactive activities, amazing biofacts and real rainforest animals, students will be transported to the rainforests of the world. Students will learn the reasons this important ecosystem is threatened and ways each of us can help save it. (Donation to Savenature.org)



Auditorium Presentations

2nd Grade and up

Go Wild

Go wild with our interactive auditorium outreach. This multi-concept, multi-media presentation travels with amazing animals and fun creative challenges for your students. Designed for larger groups, **Go Wild** can be geared to 2nd grade through middle school. For the younger grades, concepts such as animal senses and animal adaptations come alive! Fourth grade and up will compete to determine continent sizes, what animals live longest, or what animal lays more than 1,000 eggs during a fun interactive game. They will also learn about careers in Zoology when they all get to play Zoo Jeopardy.

All grades will learn how to train animals and even watch a student be trained to “sit” without the student understanding the language used to train him, just the way animals are taught!

Time: One hour **Group Size:** Up to 120 students per program

Cost: One Program: \$250; Two Programs: \$350

Reservations: Required two weeks in advance; call 407.323.4450 ext 125 or email fieldtrips@centralfloridazoo.org.



Bring the Zoo to You Programs

Traveling Zoo Tales

Sunshine State Young Reader's Award Program and Florida Reading Association book talks!

Inspire your students to read with a fun visit from the **Central Florida Zoo & Botanical Gardens!** These 30 minute book talks focus on specially chosen books from the SSYRA and the FRA. **Traveling Zoo Tales** will inspire your students to read, to explore, to dream of extraordinary things, and to connect to your already established reading program! An Education Staff member with an Animal Ambassador will visit your students and share an interactive discussion about the book.

Florida Reading Association's Children's Book Award Nomination 2011-2012:

Book choice Pre-K – 2nd grade: *Ugly Pie* by Lisa Wheeler

Sunshine State Young Reader's Award Program 2011-2012:

Book choice 3rd-5th grade: *Flight of the Phoenix* by R.L. LaFevers

Book choice 6th-8th grade: *Scat* by Carl Hiaasen



Time: 30 minutes per program / Maximum of four back-to-back programs per day.

Grades: Pre-K – 2nd grade / 3rd – 5th grade / 6th -8th grade **Cost:** \$150 per day

Group Size: Up to approximately 60 students per program.

Reservations: Required at least two weeks in advance. Please call **407.323.4450 ext. 123** or email **education@centralfloridazoo.org** for more information or reservations.

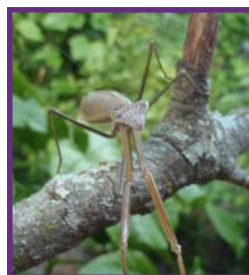
Invincible Invertebrates

Invincible Invertebrates presents a diversity of live animals and includes innovative grade-specific activities and discussion that target benchmarks in the Next Generation Sunshine State Standards. Each program is one hour in length. The programs are designed to be presented in a classroom setting so each student can see the animals up-close. There is a maximum limit of 50 students per presentation. Up to three presentations at one location can be scheduled per day.

Pre-K thru 1st grade - Through puppets and make believe, students will create a magical garden to discover all the roles a diversity of invertebrates play.

2nd thru 5th grades - A digiscope will be used to examine the tiny but mighty invertebrates on a large screen. Diversity, reproduction methods, metamorphosis, pollination, decomposition are just a few of the topics discussed.

6th thru 12th - In addition to the above, an even more in-depth discussion will include the natural history of invertebrates, the interdependence of species, human culture and the role of invertebrates.



One program	\$150
Two programs	\$250
Three programs	\$300

Each student will receive a free pass to visit the Zoo, (when accompanied by a paying adult.)

For more information, or to schedule your program, please email:

sandil@centralfloridazoo.org
or call **407.323.4450 ext 122**

In-Service Credit Teacher Workshops

All of the workshops we offer are now available to be scheduled at your convenience! With a guaranteed **minimum of 10 teachers** you can schedule your workshop at the Zoo, or we will travel to your school. Whether at the Zoo, or at your school, all of our workshops provide teachers with information and innovative ideas to teach a wide variety of topics. Teachers will receive in-service continuing education credit for attending.

Saving Great Apes

Teachers of all Grades

Discover our closest living relatives, the great apes. In this workshop we will compare the species and marvel at the behaviors and intelligence of these magnificent animals. Most importantly we will delve into the critical problems facing all of the great apes' very existence. Several excellent classroom curricula will be distributed, including some developed by the Bushmeat Crisis Task Force. Also learn many ways each of us can become actively involved to help save apes from extinction. Call **407.323.4450 ext 122** to schedule. **Cost:** \$10 per teacher with a minimum of 10 teachers (maximum 25)

Gardening for Wildlife

Teachers of all Grades

This workshop is designed for backyard or schoolyard wildlife gardening enthusiasts. Learn ways to turn your schoolyard into a wildlife habitat and receive ways to incorporate the garden into your curriculum. If you already have a habitat garden, come prepared to share your successes and/or challenges with fellow teachers. Call **407.323.4450 ext 122** to schedule. **Cost:** \$10 per teacher with a minimum of 10 teachers (maximum 25)



People and the Planet Population Workshop

3rd -12th Grade Teachers

The Central Florida Zoo and Botanical Gardens is pleased to partner with Population Connection out of Washington DC to offer the following workshop **free** of charge. This workshop can be held at the Zoo or at your school for groups of 10 or more. Learn a variety of hands-on value-neutral classroom activities that will help you incorporate population concepts and environmental trends into your curriculum in appropriate ways to meet content standards. Teachers will participate in several activities, all of which come with their own correlated standards, background reading, data sheets, answer keys, graphs, and other resources that fit easily into lesson plans. Teachers will also take home a free CD with over 50 hands-on activities. Call **407.323.4450 ext 121** to schedule. **Cost:** Free

Zoo Concepts

Teachers of all Grades

Don't be intimidated by taxonomy, predator/prey relations, animal adaptations, habitats, carrying capacity and other ecology concepts! Learn creative interactive ways to bring these concepts to life for your students. Call **407.323.4450 ext 121** to schedule. **Cost:** \$10 per teacher with a minimum of 10 teachers (maximum 25)

Your Connection to the Natural World

10% off an Annual Membership for Teachers!

Save 10% on an Annual Membership
to the Central Florida Zoo.

Must show school ID to receive discount

Valid through July 31, 2012

Not valid with other discounts or
coupons or for special events.

Good for Single Plus, Family and
Grandparent memberships only.



MEMBERSHIP BENEFITS

- * Free admission to the Central Florida Zoo & Botanical Gardens all year
- * Discounted admission to more than 150 zoos & aquariums in the United States (reciprocal admission can change at any time)
- * 10% discount on purchases of \$5 or more in ZOOofari Outpost Gift Store
- * 10% discount on ZOOper Birthday Parties
- * Free or discounted admission to selected special events

What To Do At The Zoo

SEPTEMBER

17 - Night Hike at the Zoo*
24 & 25 - Fiesta del Coqui

OCTOBER

1 - Members' Only Geocaching Event
5, 12, 19, 26 - Storytime at Zoo
22, 23, 29 & 30 Zoo Boo Bash

NOVEMBER

2, 9, 16, 23, 30 - Storytime at the Zoo

DECEMBER

3 - Members' Only Wild Night!*
10 - Breakfast (or Brunch) with Santa*

APRIL

4, 11, 18, 25 - Storytime at the Zoo
7 & 8 - Hippity Hop Adventure

MAY

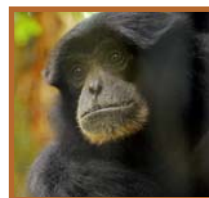
2, 9, 16, 23, 30 - Storytime at the Zoo

JUNE

9 - Night Hike at the Zoo*

JULY

Red, White & Zoo



3755 NW HWY17-92
Sanford, I-4 Exit 104
407.323.4450
centralfloridazoo.org

Event dates are subject to change and
those with * have a program fee.