

BREWS AROUND THE ZOO 2020 Presented by Wayne Densch, Inc.

April 11, 2020 | 6-10 PM

FAQs

What is Brews Around the Zoo?

A wildly popular beer tasting event, benefitting the Central Florida Zoo & Botanical Gardens.

This is an adults-only evening at the Zoo featuring sixteen beer stations, live music, and animal meetand-greets. A variety of food options are available for purchase.

Where and when is Brews Around the Zoo?

Saturday, April 11, 2020 | 6 to 10 PM Central Florida Zoo & Botanical Gardens 3755 W. Seminole Blvd., Sanford, FL 32771

How much are tickets to Brews Around the Zoo?

Early Access Ticket: \$70 Includes access to Brews Around the Zoo one hour early, beginning at 5 PM

General Admission Ticket: \$50 Includes access to Brews Around the Zoo from 6 to 10 PM

Taste of the Wild Beer Pairing Dinner: \$100

Includes Taste of the Wild Dinner on Friday, April 10 from 6:30 to 9 PM **AND** General Admission to Brews Around the Zoo on Saturday, April 11, from 6 to 10 PM

Where can I purchase tickets?

Brews Around the Zoo: <u>www.centralfloridazoo.org/brews</u> Taste of the Wild Beer Pairing Dinner: <u>www.centralfloridazoo.org/tasteofthewild</u>

Is there a discount for Annual Pass Holders?

Brews Around the Zoo is a separately ticketed, evening event and there are no discounts available.

Is this an indoor or outdoor event?

Brews Around the Zoo is an outdoor event and will be held rain or shine. Please check weather conditions for the evening and remember to dress accordingly. No refunds will be given for weather related conditions.

What time should I arrive for Brews Around the Zoo?

Those who have purchased Early Admission tickets can plan to arrive when the gates open at 5 PM. Those who have purchased General Admission tickets can plan to arrive at 6 PM.

PLEASE NOTE: The Zoo will close at 1 PM on Saturday, April 11 to begin preparations for the event. Tickets are scanned electronically and timed for your ticket type. While General Admission tickets holders can check-in starting at 5 PM, they will not be admitted into the event before 6 PM.

Will Zoo animals be out?

Due to the expected large crowds and location of beer stations, not all areas of the Zoo will be open during the event. As this event is separate from general Zoo admission, guests should **not** expect to see animals.

Brews Around the Zoo is an evening event, when many of the Zoo's animals have access to their night houses. Because animals will have access to both their public habitat and night house, we cannot guarantee guests will see any animals.

As always, Zoo animals are given a choice where to spend their time. Some animals are nocturnal and may be more active during evening hours, while others may be less visible.

Can I smoke or vape?

Smoking and vaping are not permitted inside the Zoo at any time.

Smoking and vaping are only permitted in designated areas prior to the Zoo's entrance.

Can I bring my pet/emotional support animal/service animal?

Only service animals are permitted on Zoo grounds.

Are there ID requirements or an age limit to enter the event?

All attendees must be 21 years or older and show valid photo ID–regardless of age–and have a valid ticket to the event. Guests with infants or small children **will not** be permitted to enter the gates under any circumstances.

What are my transportation and parking options?

The Central Florida Zoo & Botanical Gardens and Wayne Densch, Inc. encourage all guests to drink responsibly. We encourage the use of ride shares, taxi services and carpooling with a designated driver.

As always, parking at the Central Florida Zoo is free. Parking is limited so again, we encourage guests to carpool, if possible, or arrange to be dropped off and picked up.

Is my event ticket transferrable?

You may transfer your ticket to someone else by sharing your personal ticket e-mail or printed confirmation. The Zoo will not be cross referencing guests' names to registration. All guests must be 21 years old or older and show valid ID.

PLEASE NOTE: Each ticket can only be scanned once. Don't share your ticket unless you do not plan to attend.

Do I have to bring my printed ticket to the event?

Your ticket can be scanned electronically or on a printout. Each guest will have an individual QR code to be scanned at check-in. These QR codes will be at the bottom of your confirmation e-mail. **PLEASE NOTE:** A ticket with a valid QR code is required and can only be scanned once.

What happens if I forget my ticket?

The Zoo will not be able to look up name or ticket numbers at event check-in. A ticket is required, whether printed or shown on your phone, and can only be scanned once.

Will souvenirs be available for purchase?

Light-up souvenir cups will be available for purchase at \$12 each or two for \$20. A portion of the sale of each cup will go to support hornbill conservation efforts.

Event shirts will only be available for purchase **online**, **PRIOR** to the event. All proceeds from the sale of the shirts at <u>www.bonfire.com/store/centralfloridazoobrews</u> benefit the Central Florida Zoo.

Can I bring my own cup?

The only cups that will be allowed into the event are official souvenir cups from previous Brews Around the Zoo events at the Central Florida Zoo & Botanical Gardens. No other cups will be allowed into the event.

How do I find out what beers will be offered?

A complete list of breweries can be found on our website at <u>www.centralfloridazoo.org/brews</u>. Information about specific brews will be announced on the event's <u>Facebook page</u>.

Will there be anything other than beer at this event?

Brews Around the Zoo is a craft beer tasting event. A limited amount of cider and hard seltzer will be offered as part of the samplings. Wine and domestic beer will be available for purchase.

Will there be other items available for purchase at the event?

Yes! In addition to souvenir cups, the Zoofari Outpost Gift Shop will be set up with items to help light up your night and there will be a unique opportunity to help support the Zoo's animal keepers.

Sonny's BBQ will be open in the main concessions area, offering full meal options. Local vendors will also be located throughout the Zoo with various food options available for purchase.

What is the refund policy?

All sales are final, no refunds or exchanges. Event is held rain or shine. No refunds will be given for unused tickets.

What do I need to know if I'm attending the Taste of the Wild Beer Brewing Pairing Dinner?

The Taste of the Wild Beer Pairing Dinner takes place on Friday, April 10, from 6:30 to 9 PM—the night before Brews Around the Zoo.

The dinner will be held in the Wayne M. Densch Discovery Center, featuring a menu created by renowned chef Brian Lamparski, paired with brews from Blue Springs Brewing. *Due to the nature of the menu selection we will not be able to accommodate certain food allergies, including gluten, dairy, tree nut, and shellfish. No substitutions.*

Pricing for the dinner includes a General Admission ticket to Brews Around the Zoo* the following evening. Tickets for the Taste of the Wild Beer Pairing Dinner can be purchased at www.centralfloridazoo.org/tasteofthewild.

*Taste of the Wild attendees will be issued their Brews Around the Zoo tickets following check-in at the dinner on Friday, April 10. Brews Around the Zoo tickets are transferable should guests not be able to attend both events.

Are you looking for vendors?

We are always looking for local vendors to partner with us to bring wildly popular events to the Central Florida community. Please contact us via email at <u>events@centralfloridazoo.org</u> for more information.

If you have a question that these FAQs did not address, please contact the Central Florida Zoo & Botanical Gardens at 407.323.4450 ext. 103 or by email at <u>events@centralfloridazoo.org</u>.

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