



Job Description

Job Title: Facilities Technician
Reports To: Facilities Supervisor/Director of Facilities and Construction
FLSA Status: Non-Exempt, full time

SUMMARY:

The Facilities Technician (Technician) position is a working position and requires a working and practiced knowledge of general labor skills. This position works under the direction of the Facilities Supervisor (Supervisor). In the Supervisor's absence, this position reports to the Director of Facilities and Construction. As part of a team, the Technician will strive to maintain the Zoo at a high standard of safety and appearance for team members, guests, vendors and the general public. Additional guidance is received through established policies and procedures, plus verbal and written communications.

ESSENTIAL DUTIES AND RESPONSIBILITIES:

The employee in this position must be able to perform all the essential job duties listed below; however, this list is not intended to be all inclusive of the specific tasks that an employee in this position may be expected to perform.

- Be a Zoo Ambassador at all times.
- Works as part of a team or independently under the instruction of the Facilities Supervisor and/or Manager.
- Preventative maintenance of all Zoo buildings, utilities, mechanical, electrical systems, parking lots, roadways, fences and equipment.
- Maintain and service all vehicles and engines.
- Collaborate with animal care team members to schedule maintenance on collections habitats.
- Receive work orders from the Supervisor and complete in a timely and efficient manner; maintenance of interior and exterior buildings, carpentry, framing, roofing, fencing, painting, electrical, plumbing, welding and engine mechanics.
- Ensure necessary supplies are available to complete work orders.
- Provide guidance and collaboration with outside vendors if necessary.
- Provides day-to-day maintenance support for all facilities and departments, including but not limited to, changing light bulbs, removing debris, etc.
- Under the direction of the Supervisor and/or Manager, work as a team to complete construction projects within a proposed deadline.
- Under the direction of the Supervisor and/or Manager, collaborate with Sales & Private Events Manager, Event Coordinator and Guest Services Manager to prepare Zoo grounds for special events.
- Knowledge of Zoo layout.
- Provide assistance in the event of an emergency; weather, event, etc.
- Develop and nurture relationships with all Zoo departments; team members, vendors, guests and volunteers.
- Adheres to all Zoo policies and procedures.
- Other duties as assigned.

QUALIFICATIONS:

To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill, and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

- Minimum 18 years old.
- Must provide a negative drug test result and TB screen.
- Must be able to work independently or part of a team.
- Must be able to multi-task.
- Possess excellent people and communication skills, both written and verbal.
- Must be able to wear and use appropriate personal protective equipment as necessary.
- Recognize hazards in buildings, equipment use and animal enclosures.
- Recognize hazards involving traffic, insects, and other potential hazards in parking lots, on sidewalks, Zoo pathways and open spaces.
- Basic knowledge of carpentry, framing, roofing, fencing, painting, electrical, plumbing, welding and engine mechanics.
- Must be able to use and maintain all tools, equipment, and systems relevant to grounds work.
- Thorough knowledge of various chemical agents; ability to use such in accordance with prescribed safety precautions and directions.
- Must be able to maintain effective working relationships with other Zoo employees and the public.
- Must have the ability to work flexible hours, including weekdays, weekends, holidays and evenings.
- Must be available for Zoo events; including nights and weekends.

The duties listed above are intended only as an illustration of the various types of work that may be performed. The omission of specific statements of duties does not exclude them from the position if the work is similar, related or a logical assignment to the position.

EDUCATION / EXPERIENCE:

High school diploma or equivalent required. Minimum one (1) year verifiable experience in general labor is required.

LANGUAGE ABILITY:

- Ability to respond to common inquiries, requests or complaints from guests and/or team members in a kind and courteous manner.
- Must be able to communicate with guests and team members clearly and effectively.

REASONING ABILITY:

- Ability to define problems, collect data, establish facts, and draw valid conclusions.

CERTIFICATES, LICENSES, REGISTRATIONS:

- Valid Florida driver's license.

PHYSICAL DEMANDS:

In compliance with the Americans with Disabilities Act, the following have been identified as physical requirements of the job:

- The employee must frequently lift and/or move up to 50 pounds and occasionally lift and/or move up to 75 pounds, stand for long periods of time and drive Zoo vehicles.
- Specific vision abilities required by this job include close vision, distance vision, peripheral vision, depth perception and ability to adjust focus.
- While performing the duties of this job, the employee is regularly required to talk or hear.

- The employee is frequently required to use hands and fingers to handle, reach or feel and manipulate objects or controls.
- The employee is frequently required to sit, walk distances, climb, balance, stoop, bend, kneel and crouch.
- Several job functions of this position are performed in confined areas.

Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

WORK ENVIRONMENT:

A large percentage of duties are performed outdoors in various weather conditions, ranging from rain, wind, cool to cold weather, and extreme heat and humidity. It is possible the employee will be exposed to dust and harsh chemicals that if not handled properly may present a health hazard. The noise level in the work environment is usually moderate.

Central Florida Zoo & Botanical Gardens reserves the right to revise or change job duties and responsibilities as the need arises. This job description pertains to an “at will” position with the Central Florida Zoo & Botanical Gardens and in no way constitutes a written or implied contract of employment.

The Central Florida Zoological Society is an equal opportunity employer and makes decisions related to compensation and all terms, conditions or privileges of employment on the basis of merit. Company policy prohibits unlawful discrimination based on race, color, creed, sex (including pregnancy), gender orientation, religion, marital status, age, national origin or ancestry, physical or mental disability, medical condition, genetic characteristic, military status or any other consideration made unlawful by federal, state, or local laws. All such discrimination is unlawful and prohibited by the CFZS.