



## **Job Description**

**Job Title:** Food Service Cook  
**Reports To:** General Manager  
**FLSA Status:** Non-Exempt, part-time

### **ESSENTIAL DUTIES AND RESPONSIBILITIES:**

The employee in this position must be able to perform all the essential job duties listed below; however, this list is not intended to be all inclusive of the specific tasks that an employee in this position may be expected to perform.

**Are YOU the perfect addition to our team?** We are looking for the following traits:

- Goal-oriented and flexible to meet the needs of the operation.
- Demonstrates desire to help the team succeed.
- Experience working in a high-volume, quick-service, or full-service restaurant.
- Culinary experience preferred, with ability to navigate multiple menu items and build to the standard of service per location.
- People person that is guest service oriented.
- Knowledge of food safety standards, quality, and presentation.
- ServSafe or Food Handling Certification a plus.
- Individual who brings excitement and opportunity to engage with the team and guests.
- Responsibly geared towards presenting a clean and welcome experience for guests through upholding sanitation requirements.

### **QUALIFICATIONS:**

To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill, and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

- Minimum 18 years old.
- Must be able to work independently or part of a team.
- Must be able to multi-task.
- Possess excellent people and communication skills, both written and verbal.
- Must be able to maintain effective working relationships with other Zoo employees and the public.
- Must have the ability to work flexible hours, including weekdays, weekends, holidays and evenings.
- Must be available for Zoo events; including nights and weekends.

The duties listed above are intended only as an illustration of the various types of work that may be performed. The omission of specific statements of duties does not exclude them from the position if the work is similar, related or a logical assignment to the position.

### **EDUCATION / EXPERIENCE:**

High school diploma or equivalent required.

**LANGUAGE ABILITY:**

- Ability to respond to common inquiries, requests or complaints from guests and/or team members in a kind and courteous manner.
- Must be able to communicate with guests and team members clearly and effectively.

**REASONING ABILITY:**

- Ability to define problems, collect data, establish facts, and draw valid conclusions.

**CERTIFICATES, LICENSES, REGISTRATIONS:**

- Valid Florida driver's license.

**PHYSICAL DEMANDS:**

In compliance with the Americans with Disabilities Act, the following have been identified as physical requirements of the job:

- The employee must frequently lift and/or move up to 50 pounds and occasionally lift and/or move up to 75 pounds, stand for long periods of time and drive Zoo vehicles.
- Specific vision abilities required by this job include close vision, distance vision, peripheral vision, depth perception and ability to adjust focus.
- While performing the duties of this job, the employee is regularly required to talk or hear.
- The employee is frequently required to use hands and fingers to handle, reach or feel and manipulate objects or controls.
- The employee is frequently required to sit, walk distances, climb, balance, stoop, bend, kneel and crouch.
- Several job functions of this position are performed in confined areas.

*Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.*

**WORK ENVIRONMENT:**

A large percentage of duties are performed outdoors in various weather conditions, ranging from rain, wind, cool to cold weather, and extreme heat and humidity. It is possible the employee will be exposed to dust and harsh chemicals that if not handled properly may present a health hazard. The noise level in the work environment is usually moderate.

Central Florida Zoo & Botanical Gardens reserves the right to revise or change job duties and responsibilities as the need arises. This job description pertains to an "at will" position with the Central Florida Zoo & Botanical Gardens and in no way constitutes a written or implied contract of employment.

The Central Florida Zoological Society is an equal opportunity employer and makes decisions related to compensation and all terms, conditions or privileges of employment on the basis of merit. Company policy prohibits unlawful discrimination based on race, color, creed, sex (including pregnancy), gender orientation, religion, marital status, age, national origin or ancestry, physical or mental disability, medical condition, genetic characteristic, military status or any other consideration made unlawful by federal, state, or local laws. All such discrimination is unlawful and prohibited by the CFZS.